

CHAPERONE POLICY

Llanfyllin Group Practice is committed to providing a safe and comfortable environment and to putting patients at ease wherever possible and strives to achieve good practice at all times.

All patients are entitled to have a chaperone present during any consultation, examination or procedure. Clinicians at this practice will advise patients that a chaperone is necessary during any intimate examination; this is to safeguard both the clinician and you, the patient.

Where a chaperone is not available, the clinician will ask you to make an appointment and request the presence of a chaperone at the time of booking.

Staff members have received appropriate training to act as chaperones and have knowledge of the examination or procedure you may be undergoing.

Family and friends are not permitted to act as chaperones as they do not have the knowledge required, nor do they have the necessary training.

If you have any questions or wish to see the full chaperone policy, please ask to speak to a member of staff.